Presenting an Optimal Outsourcing Model for the Activities of the General Department of Culture and Islamic Guidance of Ilam Province

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Abstract

The general purpose of the research is to design the optimal outsourcing model for the activities of the General Department of Culture and Islamic Guidance of Ilam province. The statistical society consists of two parts; based on the purpose, this research is practical and from the point of view of how to collect data, it is a mixed (quantitative-qualitative) type of research. The qualitative part includes 30 experts from the university experts and also the General Department of Culture and Islamic Guidance of Ilam Province, and the quantitative part includes all the employees of the General Department of Culture and Islamic Guidance of Ilam Province. 115 people have been selected using the census method. The data collection tool was used in the qualitative part of the semi-structured questionnaire and in the quantitative part of the researcher-made questionnaire which has face validity and Cronbach's alpha coefficient was used to determine its reliability. Cronbach's alpha coefficient for the questionnaire was obtained (0.88), which is statistically acceptable. The results show that strategic, structural, human, and value factors are among the effective factors on the outsourcing of the activities of the General Department of Culture and Islamic Guidance of Ilam province. Also, according to the sample T-Tech test, the current status of the indicators is higher than the numerical average (3), which indicates the approval of the indicators from the point of view of the studied society.

Key words: Strategy, Structural, Human Factors, Value Factors, Outsourcing

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